

Dear Mark . . .

Miki and I would like to thank you so much for the outstanding manner in which you and your company handled the interior renovation of our house in Folsom in August and September, 2008. What began as a bid for the demolition work turned into your offer to bid the entire job and provide job oversight for the total endeavor. As neither Miki nor I had previous exposure to any project of this nature we leaped at the opportunity to have a single authority providing oversight throughout. And are we glad we did! Your expertise and professionalism provided such a relatively smooth and painless process for us that we'll be eternally grateful.

All the work was exceptional; your crews always showed up on time, worked diligently and thoroughly cleaned up afterward. The work involved not only a demolition of all flooring and counters, but dealt with granite counter fabrication and installation, Travertine tile, wood laminate and carpet installation, as well as a complete interior paint job. In addition, you over-saw or handled the proper installation of all our kitchen appliances. Your pleasant and friendly manner and sound business knowledge made you a delightful individual to deal with. You were on-site every day and kept us fully apprised at every step of the project. You gave us the opportunity to trust you completely and you exhibited an extremely high standard of business ethics and responsibility. If you ever need a reference for any project you or your company are engaged in you may rest assured that both Miki and I will be more than happy to oblige.

Thanks again. You are a true gentleman!

Sincerely,

Garry Morck

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