

From: cmetrace [cmetrace@comcast.net]
Sent: Tuesday, January 27, 2009 3:28 PM
To: mark parsons
Subject: testimonial

I asked Mark to remove and redo a disastrous, unfinished project in my backyard that had been started by another gentleman. I was not a trusting "happy camper," to say the least, when we started the working together.

Mark is polite and a pleasure to have as a contractor and he has a great sense of humor! He was professional, prompt and present throughout all of the work he and his subcontractors did and he checked in with daily progress. If I criticized any ideas or the way things were left by workers, he never "dissed" my suggestions or comments, nor made excuses. He showed respect and integrity and it always felt like he was there to make me happy. He never discounted my ideas and he made appropriate suggestions to improve them. He always brought along visual aids and samples to clarify that his plans matched my ideas.

He spent time driving me around El Dorado Hills to see work he'd done and get exact visualizations of what I wanted.

I never will question who the man for the job is and I hope will return with his services in the future.

Tracie Lee Cohen